

Booking Conditions – Equipment Rental

These conditions apply to all bookings made directly with the company **Paws of Björnlund** with organization number 891206-4501. **Paws of Björnlund** is hereinafter referred to as "we" or "Paws of Björnlund". All bookings of transport and equipment rental are hereinafter referred to as equipment and transport. Arrival hereinafter means the time at which the guest has booked a pickup or equipment collection.

Payment

Your booking is binding and the equipment and any transport are reserved for you. When you book, you pay the full total amount of your booking.

Cancellation

If you cancel from the booking date up to 31 days before the booked arrival, 80% of the total price will be refunded.

In the case of cancellation from 30 days to 15 days before the booked arrival, 50% of the total price will be refunded.

In the case of cancellation from 14 days to 8 days before the booked arrival, 25% of the total price will be refunded.

In case of cancellation 7 days and less before the booked arrival, 0% of the total price will be refunded.

If we have to cancel the pickup for any reason, the full amount will be refunded.

You are responsible for having travel, medical and cancellation insurance. Clarify this with your health insurance company.

All cancellations must be made via email.

Booking change

We will do our best to help if you wish to change your booking but we cannot guarantee that all requests can be accommodated. Rebookings are only possible within the booking year.

If you pick up later or return earlier than booked, you are not entitled to a refund.

Your obligations as a participant

Check your booking confirmation that all dates and products have been booked according to your wishes. If not, contact us as soon as possible to correct errors.

Provide us with your correct contact information when booking.

That you understand how your rented equipment works and that it is suitable for your planned activity.

That the rented equipment will be returned to its original condition.

In the event of damage to or loss of equipment, you as the renter are liable for damages.

That you are up to date and comply with applicable rules and laws relating to the territory in which you are located.

That you respect the right of public access, animals and nature and, of course, do not throw garbage or rubbish into nature.

That you take full responsibility for your own situation and understand that all activities are at your own risk.

That you are responsible for purchasing travel insurance.

Force majeure

Force majeure are extraordinary, unforeseeable and unavoidable events that are beyond the control of the organizer and prevent the fulfillment of the contract. Circumstances that the organizer could not reasonably foresee and therefore could not avoid or overcome. Including but not limited to war, threat of war, riot, civil disobedience or strike, government action, terrorist attack, natural or industrial disaster, epidemic, pandemic, fire, severe weather, flood, closed airports, technical problems, maintenance problems or unforeseen airline changes, such as schedule changes, IT infrastructure disruptions (including but not limited to our website). Under these conditions, the organizer is released from any liability or other consequences.

Subject to change