

Booking Conditions – Day Tours

These conditions apply to all day activity bookings made directly with the company **Paws of Björnlund** with organization number 891206-4501. **Paws of Björnlund** is hereinafter referred to as "we" or "Paws of Björnlund". All short tours / activities are hereinafter referred to as tours.

Payment

When booking you pay 100% of the tour price.

Cancellation

The cancellation must be made as soon as there is a reason for not being able to take the tour.

If you cancel from the booking date up to 14 days before the booked trip, 50% of the paid amount will be refunded.

In the event of a later cancellation, 100% of the total price must be paid.

If we have to cancel the tour for any reason, the full amount will be refunded.

You are responsible for having travel, medical and cancellation insurance. Clarify this with your health insurance company.

All cancellations must be made via email.

Booking change

We will do our best to help if you wish to change your booking but we cannot guarantee that all requests can be accommodated. Rebookings are only possible within the booking year.

Your obligations as a participant

Check your booking confirmation that all dates and products have been booked according to your wishes. If not, contact us as soon as possible to correct errors.

Provide us with your correct contact information when booking.

Provide us with correct details of age, nationality, contact person in case of accident, medical condition, allergies, physical condition and height (if applicable) for all participants in the booking.

Where two or more people are included in the same booking or a booking is made on behalf of a third party, the person making the booking is deemed to be the representative of all parties and accepts these terms on behalf of each party.

You are responsible for having a valid passport and visa as may be required for travel to Sweden.

You follow the rules and instructions that apply to animals, activities, accommodation, transport, etc. You are responsible for any damage you cause by misconduct.

Force majeure

Force majeure are extraordinary, unforeseeable and unavoidable events that are beyond the control of the organizer and prevent the fulfillment of the contract. Circumstances that the organizer could not reasonably foresee and therefore could not avoid or overcome. Including but not limited to war, threat of war, riot, civil disobedience or strike, government action, terrorist attack, natural or industrial disaster, epidemic, pandemic, fire, severe weather, flood, closed airports, technical problems, maintenance problems or unforeseen airline changes , such as schedule changes, IT infrastructure disruptions (including but not limited to our website). Under these conditions, the organizer is released from any liability or other consequences.

Subject to change

We reserve the right to change the maximum number of guests on a tour.